

1819/202
LAUNDRY, CATERING AND ACCOMMODATION PREMISES
THEORY
Oct./Nov. 2022
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL
CRAFT CERTIFICATE IN CATERING AND ACCOMMODATION
OPERATIONS

MODULE II

LAUNDRY, CATERING AND ACCOMMODATION PREMISES THEORY

3 hours

INSTRUCTIONS TO CANDIDATES

*This paper consists of TEN questions in TWO sections; A and B.
Answer ALL questions in section A.
Section B has part I and II. Answer TWO questions from each part in the answer booklet provided.
Maximum marks for each part of a question are indicated.
Candidates should answer the questions in English.*

This paper consists of 3 printed pages.

Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.

SECTION A (40 marks)

Answer ALL the questions in this section.

1. (a) Differentiate between 'filament' and 'staple' fibers. (4 marks)
- (b) Highlight **six** qualities that make cotton a popular fabric for use in catering establishments. (6 marks)
2. (a) State **five** factors to consider when setting an on-site laundry. (5 marks)
- (b) Enumerate **five** characteristics of a good laundry floor. (5 marks)
3. (a) Explain each of the following terms as used in floorings.
(i) anti-slip; (2 marks)
(ii) anti-static. (2 marks)
- (b) State **six** causes of electric shocks in the laundry room. (6 marks)
4. (a) Enumerate **four** signs of dampness in a building. (4 marks)
- (b) Explain **three** factors that determine the choice of colour in a building. (6 marks)

SECTION B

PART I: LAUNDRY (30 marks)

*This part consists of THREE questions. Answer any TWO questions.
Each question carries 15 marks.*

5. (a) Enumerate **four** guidelines to follow when hanging clothes. (4 marks)
- (b) State **five** qualities of a good laundry detergent. (5 marks)
- (c) Outline the procedure for preparing cold water starch. (6 marks)
6. (a) Enumerate **five** measures to take when laundering loose coloured cotton garments. (5 marks)
- (b) State **five** guidelines to follow when folding clothes. (5 marks)
- (c) Outline the procedure of ironing a handkerchief with laces on the sides. (5 marks)
7. (a) Outline the procedure for dry cleaning garments manually. (4 marks)
- (b) Highlight **five** points to consider when selecting mechanical laundry equipment. (5 marks)

- (c) Explain **three** factors that hinder effective communication in the laundry department. (6 marks)

PART II: CATERING PREMISES (30 marks)

*This part consists of **THREE** questions. Answer any **TWO** questions.
Each question carries 15 marks.*

8. (a) State **five** duties and responsibilities of a head gardener in a catering establishment. (5 marks)
- (b) Enumerate **four** uses of soft furnishes. (4 marks)
- (c) Describe each of the following non-chemical methods of pest control:
- (i) exclusion; (2 marks)
 - (ii) traps; (2 marks)
 - (iii) habitat modification. (2 marks)
9. (a) Highlight **five** points on the care of scatter cushions. (5 marks)
- (b) Explain the meaning of the term 'flat roof'. (2 marks)
- (c) State **four** problems of flat roofs. (4 marks)
- (d) Describe each of the following electrical faults:
- (i) short circuit; (2 marks)
 - (ii) arc fault. (2 marks)
10. (a) Explain **two** advantages of sliding doors. (4 marks)
- (b) Differentiate between 'pelmet' and 'swags'. (4 marks)
- (c) Highlight **three** points to consider when hanging curtains. (3 marks)
- (d) Enumerate **four** requirements when using fire extinguishers. (4 marks)

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